Games – Game will not start

Symptoms:

A ball game setup with the Games feature in Xtreme did not start as scheduled. This game was setup to start automatically at a specific time.

Solutions:

This is typically caused by either a missed step in setting up the game, or the naming format for the saved game file is incorrect. To determine the cause, and correct this issue:

For this example we will assume that the game should have started at 7:15PM on Friday, February 11th, 2011, and the game is set to play on Source 3
1) in the Xtreme software, go to the Scheduler screen
2) go to Friday (or whichever day your game should have started) at 7PM
3) make sure that you have a Source Switcher event scheduled properly:
    1. at the correct time, this example would be 7:15PM
    2. has a length of 1 second
    3. set to the proper source, in this example it would be Source 3
4) if the Source Switcher event is proper or you have corrected it, then continue with the next steps to verify that the rest is setup correct. Go to the C: drive
5) open the Arrakis folder
6) open the Xtreme folder
7) open the SpecialEvents folder
8) inside here should be the game file that you have created. Verify that it is located here and that it has the proper file name. This example would look like: SOURCE03-02-11-11-19
    The proper file name is: SOURCE##-MO-DY-YR-HR
    It is important to note the proper source number, and that the hour is only 2 digits and is based on military time. So in the example it was set to start at 7:15PM, and the file name should be 19, NOT 1915 or 07

To verify if the game started you may also go to the Log:
1) go to the LOG screen in Xtreme
2) go to the hour and day that the game was to start
3) look for: N with a blank line. An example may look like:

```
N TBREAK                        0000 - 02 11 11 07 15 00 -- -- -- 00 00
N                               0000 - 02 11 11 07 15 00 -- -- -- 00 00
S 70001    Pizza Hut            0060 - 02 11 11 07 15 00 -- -- -- 00 00
```