Jingles (Hot Keys) – Jingles page missing

Symptoms:

The Jingles page is either missing completely or it has reverted to an older version prior to recent updates. This can occur on one Jingles page, or all the pages.

Solutions:

Jingles page changes are saved whenever the program is closed down. If the automation is shut down improperly or the PC is shutdown improperly (such as a power outage), then the Jingles page changes are not saved. So if that happens, then that is why a Jingles page may revert to an older version or lose it all together.

To prevent this from happening in the future:
1) it is a good idea to shutdown and restart the Xtreme on a regular basis. This assures that the Jingles page will be saved with the updates
2) create a backup of the Jingles page that you may revert to at a later time
    1. go to **MENU**
    2. click on **SETUP**
    3. click on **Create Backup ZIP File**. This will create a backup of your settings inside the C:/Arrakis/Xtreme/DigilinkBackUps folder
    4. when you need to revert to a backup of the Jingles page follow these steps:
        1. turn off the **Xtreme** software and go to the **C:** drive
        2. open the **Arrakis** folder
        3. open the **Xtreme** folder
        4. open the **DigilinkBackUps** folder
        5. inside here will be your Backup file with the time and date. Rename the desired backup from the extension of **.exe** to **.zip**
        6. open the newly created folder
        7. open the **Arrakis** folder
        8. open the **Xtreme** folder
        9. open the **DigilinkSetup** folder
        10. inside here is a **DigilinkJingles.dig**, right click on it and select **Copy**
        11. go back to your **C:** drive
        12. open the **Arrakis** folder
        13. open the **Xtreme** folder
        14. open the **DigilinkSetup** folder
        15. delete the old **DigilinkJingles.dig** file
        16. right click inside this folder and select **Paste**. This will revert it to the previous Jingles page