Playlist – Dropping first scheduled file

Symptoms:

While playing audio from the On Air playlist, the file fades out for 4 seconds and then is dead air for the rest of the file length. This file is preceded by a Timed Break and has a Timed Break after it.

Solutions:

This is typically caused by scheduling a Timed Break, an audio file and then have a second Timed Break immediately after the finish time of the audio file. An example may be:

Start Time
12:00:00   Timed Break
12:00:00   Audio File (this is the file that fades out) 1 minute length
12:01:00   Timed Break

If the second Timed Break is scheduled to start at the time that the Audio File is supposed to finish, then the Audio File will fade out for 4 seconds and then be dead air for the rest of the file. In the example above it would have :56 seconds of dead air.

To resolve this issue:

1) remove from your schedule the second **Timed Break** that is scheduled to trigger at the exact time for when the audio file is supposed to finish
2) never schedule a Timed Break to trigger at the time an audio file is supposed to finish

Another common example may be:

Start Time
12:58:00   Timed Break
12:58:00   Audio File (this is the file that fades out) 2 minute length
1:00:00   Timed Break