Program – Error: Timout Error (6)

Symptoms:

When the automation is opened up it displays the error message:

Error: Timeout Error (6)

And it shuts down automatically each hour.

Solutions:

This error may be resolved by re-entering the code for your automation. To do this:

1) go to the website: http://arrakis-systems.com/xtreme_unlock_codes.txt
2) press on the keyboard **CTRL** and **F**, this will bring up the find feature
3) enter into the search field the serial number for your machine. This will find the serial number in the list. Next to it will be the code that needs to be entered into the Xtreme. Write down this code
4) go to the Digilink-Xtreme software
5) click on **MENU**
6) click on **SETUP**
7) click on **Bridge** in the Authorize box
8) in the **Enter code** box, type in the code from the website. Click **Set**

This code should correct the problem and should stop timing out each hour.

The likely cause of this problem is a software being used to time sync the PC. This time sync software at midnight will sync the time and change it back a day. After it has changed the day 6 times then it will come up with this error.

To prevent this problem from occurring in the future it is necessary to change the time sync software so that it updates at a time other than at the top of the hour. For example, 15 minutes after the top of the hour.