

Program – Software expired

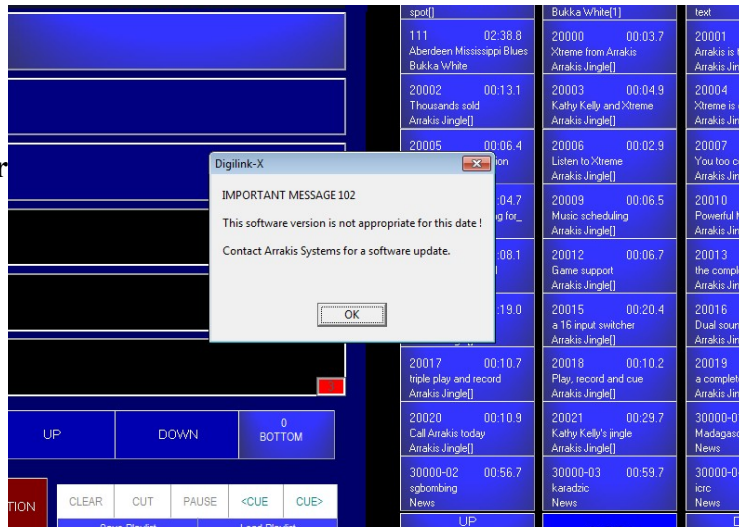
Symptoms:

The software upon opening displays an error message: **IMPORTANT MESSAGE 102**
This software version is not appropriate for this date! Contact Arrakis Systems for a software update

The software will then shutdown.

Solutions:

The software has a yearly mandatory update. If this message is displayed, then the version that was opened is an older version. To correct this issue, delete the older version of the software and then update to the newest version. Software update information may be found on our website at this link:
<http://arrakis-systems.com/user-software.html>



It is important to note that the software should only be ran from the C:/Arrakis folder. It should not be ran from the desktop or be located anywhere else. It is also important to delete all older versions of the software and create new desktop shortcuts for the desktop and the Startup folder.