

Schedule – Reverted to older schedule

Symptoms:

After making changes to the schedule in the Digilink-Xtreme software, it has reverted to an older schedule prior to the recent changes made.

Solutions:

There are a couple reasons that this error may occur:

Option 1: Networked PC running in X-Sched mode

The first possibility is that a PC networked to the On Air machine is running in X-Sched mode while changes are made on the On Air computer's schedule. If a user is changing the schedule on the On Air machine while changes are being made on the networked X-Sched PC, then it may revert to an older version of the schedule.

It is critical to not schedule on both PC's at the same time. A good practice would be to turn off the X-Sched software when it is not in use. The schedule should only be changed or altered on one PC at a time.

Option 2: Always Save the schedule changes

Every time a schedule change is made, it is important to click on the Save button before changing screens or looking at another hour. Otherwise the changes will not be saved and it will revert to a previous schedule.

Option 3: Corrupt PCSched file

If the PC is not allowing the software to write to the PCSched file, then it will not accept any changes made to the schedule. It is not typically an intermittent issue, so therefore this is only likely if the user is incapable of saving any new information to the schedule.