Scheduler Screen – Voicetrack not functioning

Symptoms:

The Voicetrack feature found on the Scheduler screen in the Digilink-Xtreme is not functioning, and it displays the error message: Error Starting VT Recording. When you click OK it still doesn't allow you to voicetrack. This may occur on the On Air machine or a Production machine that is setup in X-Sched mode.

Solutions:

This error is caused by a corrupt temp file. To correct this issue:

1) go the On Air computer
2) open the **C:** drive
3) open the **Arrakis** folder
4) open the **Xtreme** folder
5) open the **DigilinkSetup** folder
6) inside here may be a **TempTR.wav** file. If the file is inside here, then proceed to delete it. You may need to turn off the **Digilink-Xtreme** software in order to delete this file. If this problem is only occurring on the On Air machine, then the problem should be solved. If it is happening on another machine running **X-Sched** mode then go to that machine and follow the next steps
7) go to the machine running **X-Sched** mode
8) open the **C:** drive
9) open the **Arrakis** folder
10) open the **Xtreme** folder
11) open the **DigilinkSetup** folder
12) inside here may be a **TempTR.wav** file. Delete this file. You may need to turn off the **Digilink-Xtreme** software in order to delete the file.
13) if there isn't a **TempTR.wav** on either machine, then recheck all other machines that have the Digilink-Xtreme software loaded on them. Make sure that they do not have the **TempTR.wav** file either