Startup Failure – Invalid wave file

Symptoms:

When opening the Digilink-Xtreme program, the software won't load and it displays an error message, "Invalid Wave File." This may happen on either the On Air computer or a production computer running X-Sched mode.

Solutions:

This problem is caused by an oversized TempPhoner file on the On Air machine. The user started a Phoner record from the On Air screen and never clicked on Stop. Therefore the file becomes oversized and needs to be deleted before the software is able to open again. To do this:

1) go to the **C:** drive on the On Air machine
2) open the **Arrakis** folder
3) open the **Xtreme** folder
4) open the **TempFiles** folder
5) close the **Digilink-Xtreme** software on the **On Air** machine
6) delete the **TempPhoner.wav** file inside the **TempFiles** folder
7) startup the software, the error message should go away