



Automation Training Session Questionnaire

Training sessions for our automation product may be scheduled with our automation support team. To setup a time, please contact them by email at support@arrakis-systems.com. Training sessions are limited to 30 minutes for the New~Wave & New~Wave Lite software. Additional training time may be purchased for \$50 per half hour. Training sessions for Digilink-Xtreme & Digilink-HD are included with their respective programs. Monthly/yearly payment plans include free training, and the buyout option provides free training for the initial year.

GoToMyPC setup instructions will be emailed prior to your training session appointment. So that it won't delay your training, please setup the GoToMyPC program prior to the the designated training time. For training calls within the United States, the automation support tech will call at the designated time. All international trainings are required to call our support line at the designated time. Please study the manual & video tutorials prior to this meeting.

Please fill out this form completely and either fax it to 970-663-1010 or email to support@arrakis-systems.com:

Scheduled appointment date: _____ Time: _____ (Mountain Standard Time)

Call Letters or Business Name: _____ Primary Contact: _____

Phone Number: _____ Email: _____

Automation Product for training: ___ New Wave Lite | ___ New Wave | ___ Digilink-Xtreme | ___ Digilink-HD
(check all that apply)

STATION FORMAT

How many On-Air studios?		How many Production studios?	
How many Traffic studios?		How many Other studios?	

What 3 rd party traffic software do you use?	
What 3 rd party music scheduling software do you use?	
What 3 rd party streaming service do you use?	
What satellite receiver do you use?	

Do you use start & kill dates?		Do you want to do remotes?		Do you voicetrack?	
Do you want to voicetrack remotely?		Do you want to do timed records?		Do you use cart rotations?	

What ball games do you want to play? (Local High School, College, Pro, NASCAR, etc...) <i>Digilink-HD & Digilink-Xtreme ONLY</i>	

What satellite shows/services do you play? (ESPN, Dial Global, Rush Limbaugh, Glen Beck, Country Gold, etc...) Please include with this form, a schedule (clock) of each show you plan on scheduling. These can be found from your satellite provider. <i>Digilink-HD & Digilink-Xtreme ONLY</i>	



What topics do you want to specifically cover during this training session? _____

Air Schedule

ONLY REQUIRED FOR DIGILINK-HD & DIGILINK-XTREME CUSTOMERS

Please designate what will play during each hour of the week. For satellite hours, please designate what source channel you will use. Please fill out this page for each On-Air station that we are helping to setup.

Call Letters: _____

A – AUTOMATION

L – LIVE

M – MANUAL

S – SATELLITE (Please designate which satellite source.)

Hour	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
12:00:00 AM							
01:00:00 AM							
02:00:00 AM							
03:00:00 AM							
04:00:00 AM							
05:00:00 AM							
06:00:00 AM							
07:00:00 AM							
08:00:00 AM							
09:00:00 AM							
10:00:00 AM							
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